



# A NEW IMPROVEMENT COLLABORATIVE IMPROVING THE DISCHARGE PROCESS

JOIN YOUR PEERS TO ENHANCE SAFETY, EFFECTIVENESS AND EFFICIENCY.

Transitioning from hospital to home or another facility is a big step for patients, their families and hospital staff who care for them. **Sub-optimal discharge processes can result in wasted time, wasted bed space, and avoidable returns to the hospital.** Working with your peers, you can improve your discharge process so that it is:

- Safe:** Patient is clinically ready for discharge, family is able to provide care/equipment and resources are available
- Effective:** Care is transitioned smoothly to next setting, accompanied by adequate communication about patient needs and condition.
- Efficient:** Patients are discharged as quickly as possible after the decision to discharge is made.

**The project will improve the discharge of all patient types, from simple acute conditions to multiple chronic conditions.** A multidisciplinary Advisory Panel will develop changes and measures to track progress. The 12-month project begins with a virtual Learning Session Oct. 19-20, followed by three additional virtual sessions, conference calls, monthly reporting and intensive peer interaction.

This project builds upon work in prior CHCA Collaboratives, especially "Improving Inpatient Throughput," "Improving Patient Handoffs" and "Reducing Emergency Department Wait Time." The Collaborative will also learn lessons from, and be coordinated with, NACHRI's PICU and Inpatient FOCUS Groups.

## TAKE THE FIRST STEP.

Join us for a one-hour informational webcast:

**Wednesday, August 17** @ 11:30 ET / 10:30 CT / 9:30 MT / 8:30 PT

888-394-8197 Passcode 270243

[www.livemeeting.com/cc/chca/join](http://www.livemeeting.com/cc/chca/join) Meeting ID: DIS081711 No entry code

Yes, I'm ready to participate.  Please contact me. I'd like more information.

Name & Title: \_\_\_\_\_ Hospital: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_ Fax: \_\_\_\_\_

**Enroll by:** August 31, 2011

**Timeline:** October 2011 - October 2012

**CHCA Hospital Cost:** \$3,500\* participation fee plus Core Collaborative Fee

**Non-CHCA Hospital Cost:** \$15,000\*\*

\*Additional 5 percent surcharge to Owner Hospitals that do not participate in the CHCA Group Purchasing Organization

\*\*Visit [chca.com](http://chca.com) for a list of CHCA Owner Hospitals

**For information:** [tina.logsdon@chca.com](mailto:tina.logsdon@chca.com) or [barbara.spreadbury@chca.com](mailto:barbara.spreadbury@chca.com)

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**Coming Spring 2012: Diagnosing and Managing Sepsis**

**Return this form:** Fax to 913-766-7938 or email to [tina.logsdon@chca.com](mailto:tina.logsdon@chca.com) by August 31.

