

Revitalizing Bedside Care Collaborative



The Challenge

Children's hospitals are at a crucial junction in the challenge to provide superior patient care while surviving in an environment of constant change, economic uncertainty and limited resources. Data currently shows that nurses only spend approximately 30% of their time engaged in direct patient care. **Mounting evidence indicates that the increased time spent with patients by nursing correlates directly with a decrease in problematic care and adverse events.**

As the impact of technology and limited resources draw nurses away from the bedside, we are developing new methods to address the specific needs of pediatric facilities. **Revitalizing bedside care creates pediatric-specific opportunities to re-establish the valuable care that nurses provide to patients.**

The Solution

National projects, such as Robert Wood Johnson Foundation's "Transforming Care at the Bedside," and The Institute of Medicine's "blueprint" for transforming nursing roles have indicated specific actions that can be taken to transform nursing by increasing innovation and removing barriers to their scope of practice. Building on these innovative adult centered projects, the Revitalizing Bedside Care Collaborative was designed to provide pediatric specific methods for transforming nursing.

The Implementation

The Change Package was developed by a multi-disciplinary advisory panel. The change package was focused on:

- Designing Efficient Clinical Processes
- Improving Staff Teamwork
- Creating a Patient & Family Centered Experience

The Results

Collectively, participating hospitals were able to show a :

- **30% decrease** Nursing steps per hour
- **9% increase** Nursing time in direct patient care
- **12% increase** Patient/parent inpatient satisfaction scores

The Opportunities

Participating hospitals remain focused on sustaining their improvements and support spread activities across their organizations continue revitalizing care.

More Information

Visit chca.com or contact Courtney.Ash@chca.com.

The Top Performers

Buffalo

Reduced overtime expense on one unit by 16% or \$6,200 YTD

Milwaukee

Reduced discharge time from 85 to 24 minutes (ALOS for CHCA hospitals = 3 days. 365/3 = 120 patients in a single bed throughout the year. If you discharge each patient 1 hr quicker, this would equate to 120 hrs (or 5 days) freed up for that bed. Thus, you could accommodate 1-2 extra patients in a bed.)

Milwaukee

Removed an average of \$80 in overstock from bedside carts (43 carts)

Milwaukee

Saved approximately \$57,000 by reorganizing storage rooms

Nashville

Reduced medication errors and IV infiltrates

New Orleans

Implemented zoning in nursing assignments which led to decreased nursing steps per hour (600 steps to 400 steps) and increased nursing satisfaction

Resources Available on chca.com

- Change Package
- Metrics
- Recordings & Slides from Learning Sessions and Webcasts
- Project Overview Power Point Presentation

